# <u>CANADIAN</u> <u>HOME PHONE SERVICES</u> <u>MARKETREPORT</u>



### 2015 EDITION

### NBI / MICHAEL SONE ASSOCIATES INC.

www.nbicanada.com

# CANADIAN HOME PHONE SERVICES MARKET REPORT, 2015 EDITION

#### **TABLE OF CONTENTS**

### **SectionPage**

ABOU'	T THIS REPORT	V
1.0	INTRODUCTION	1
2.0	THE HOME PHONE SERVICES MARKET SIZED	3
2.1	CLARIFICATION AND DEFINITION	3
	.1 Wholesale Services Defined	
	.2Lines vs. Users	
2.1.	.3 Wireless Substitution	5
2.2	Overview	5
2.3	ILEC AND COMPETITOR SPECIFICS	5
2.4	GROWTH FORECAST	6
3.0	TRENDS IN THE HOME PHONE SERVICES MARKET	9
3.1	CORD CUTTERS AND CORD NEVERS	9
3.2	VOIP AND THE NEUTRAL PHONE	10
3.3	BUNDLING AND THE CONNECTED HOME	11
4.0	CORPORATE PROFILES	20
4.1	BABYTEL	
4.2	Bell	
4.3	Cogeco	28
4.4	DISTRIBUTEL	
4.5	MTS	
4.6	Primus	
4.7	ROGERS TELECOM.	40
4.8	Shaw	43
4.9	TekSavvy	46
4.10	TELUS	49
4.11	VIDEOTRON.	54
4.12	Vonage	

## CANADIAN HOME PHONE SERVICES MARKET REPORT, 2015 EDITION

### **LIST OF EXHIBITS**

### **ExhibitsPage**

1	ILEC HOME PHONE LINES (2013-2018)	15
2	HOME PHONE LINES SERVING ILEC CUSTOMERS (2013-2018)	15
3	TOTAL ILEC HOME PHONE SERVICES REVENUE (2013-2018)	15
4	COMPETITOR SHARE OF TOTAL HOME PHONE LINES(2013-2018)	16
5	COMPETITOR SHARE OF TOTAL HOME PHONE REVENUE (2013-2018)	16
6	SUMMARY OF COMPETITOR HOME PHONE LINES ANDREVENUES (2014-2016)	16
7	HOME PHONE LINE SHARE BY SEGMENT(2013-2018)	17
8	ILEC vs. Competitor Losses (2013-2018)	17
9	HOME PHONE REVENUE SHARE BY SEGMENT (2013-2018)	18
10	HOME PHONE LINE SHARE, BY PARTICIPANT TYPE (2013-2018)	18
11	VOIP vs. TDM Lines (2013-2018)	18
12	VoIP vs. TDM Revenues(2013-2018)	19
13	BABYTEL RESULTS AND FORECAST (2014-2016)	20
14	BELL CANADA RESULTS AND FORECAST (2014-2016)	23
15	BELL ALIANT RESULTS AND FORECAST (2014-2016)	23
16	BELL CANADA WIRELINE SUBSCRIBER ADDITIONS (LOSSES) (000S)	25
17	BELL CANADA'SHOME PHONE BUNDLES, # OF SUBSCRIBERS	27
18	COGECO RESULTS AND FORECAST (2014-2016)	28
19	DISTRIBUTEL RESULTS AND FORECAST (2014-2016)	31
20	MTS RESULTS AND FORECAST (2014-2016)	34
21	PRIMUS RESULTS AND FORECAST (2014-2016)	37
22	ROGERSRESULTS AND FORECAST (2014-2016)	40
23	SHAW RESULTS AND FORECAST (2014-2016)	43
24	TEKSAVVY RESULTS AND FORECAST (2014-2016)	46
25	TELUS RESULTS AND FORECAST (2014-2016)	49
26	TELUS WIRELINE SUBSCRIBER ADDITIONS (LOSSES) 2013-2014 (000S)	52
27	TELUS' HOME PHONE BUNDLES, # OF CUSTOMERS	53
28	VIDEOTRON RESULTS AND FORECAST (2014-2016)	54
29	VONAGE RESULTS AND FORECAST (2014-2016)	56

### CANADIAN HOME PHONE SERVICES MARKET REPORT, 2015 EDITION

### **About This Report**

This is NBI/Michael Sone Associates' 15th report on the Local Services Market in Canada. Unlike previous versions, which covered both consumer and business telephony, the 2015 edition focuses solely on consumer services. NBI/Michael Sone Associates covers the business telecom voice market in two other publications: Canadian SIP Trunking Market Reportand Canadian Hosted PBX Services Market Report.

The extensive primary research that is the hallmark of all NBI/Michael Sone Associates' reports was carried out over the past several months as the residential telephony marketcontinued to evolve. Information, both quantitative and qualitative, was analyzed and organized so as to provide the reader with a detailed understanding of the background, current state and probable future of the local services sector. The final product, **Canadian Home PhoneServices Market Report**, **2015 Edition**, is the most detailed research report available on this industry.

The consumer telephony services market will experience a myriad of developments over the coming months that NBI/Michael Sone Associates will continue to track.

Following an introduction, NBI/Michael Sone Associates provides detailed quantitative data in Section 2 that measures and forecasts market size, shares and growth for incumbents and competitors.

Section 3 looks at some the current trends within the market among various industry segments.

Section 4 presents the all-important Corporate Profiles (12 in total) that provide a wealth of qualitative and quantitative information including marketing strategy, product development, competitive positioning, bundles, pricing and impacts of regulatory developments.

The report is supported by 29 Exhibits (including 17 company-specific tables) that examine line and subscriber counts, revenues, retail vs. wholesale analysis, and VoIP vs. TDM trending for 2013-2018.